



## **Joan Buchanan**

Assemblymember, 15th District

### **DISTRICT OFFICE:**

2694 Bishop Drive, Suite 275  
San Ramon, CA 94583  
(925) 328-1515  
Fax: (925) 328-1514

### **CAPITOL OFFICE:**

State Capitol  
P.O. Box 942849  
Sacramento, CA 94249-0015  
(916) 319-2015  
Fax: (916) 319-2115

### **WEB SITE:**

[www.asm.ca.gov/buchanan](http://www.asm.ca.gov/buchanan)

### **ASSEMBLY WEB SITE:**

[www.asm.ca.gov](http://www.asm.ca.gov)

State of California

# toll free telephone numbers and websites



California State Assembly

**Joan Buchanan**

Assemblymember, 15th District

Dear Friend:

Too often, red tape and bureaucracy hinder us from getting the results we need from government. Knowing who to call for quick, accurate information is important and saves time and energy.

The state offers residents a variety of helpful services and information. I have prepared this guide of toll-free telephone numbers to assist you in locating the services you need, when you need them.

My top priority is to provide you with the best information possible. If I can assist you with any state government matter, please do not hesitate to call me at (925) 328-1515.

Truly yours,

**JOAN BUCHANAN**

Assemblymember, 15th District

# Telephone numbers and websites

For more  
assistance  
or information  
call  
(925) 328-1515



**ATTORNEY  
GENERAL**  
Consumer inquiries  
or complaints  
(800) 952-5225  
Reports of  
Medi-Cal fraud  
or Elder Abuse  
(800) 722-0432  
[www.ag.ca.gov](http://www.ag.ca.gov)

**CALIFORNIA  
CONSERVATION  
CORPS**  
Recruitment line for  
18-23 year olds  
(800) 952-5627  
[www.ccc.ca.gov](http://www.ccc.ca.gov)

**CONSUMER  
AFFAIRS**  
Consumer  
Information Center,  
includes:  
• *Automotive  
Repair*  
• *Barbering &  
Cosmetology*  
(800) 952-5210  
[www.dca.ca.gov](http://www.dca.ca.gov)

**CONTRACTORS  
STATE  
LICENSE BOARD**  
Status of a  
contractor's license  
and contractor  
complaints  
(800) 321-2752  
[www.cslb.ca.gov](http://www.cslb.ca.gov)

**CRIME VICTIMS  
ASSISTANCE**  
Financial assistance  
for victims of crime  
(800) 777-9229  
[www.boc.ca.gov](http://www.boc.ca.gov)

**DEPARTMENT OF  
CORPORATIONS**  
Consumer inquiries  
or complaints  
about brokers and  
investment advisors  
(866) 275-2677  
[www.corp.ca.gov](http://www.corp.ca.gov)

**DEPARTMENT OF  
FISH AND GAME**  
Report violations of  
fishing and hunting  
(888) 334-2258  
[www.dfg.ca.gov](http://www.dfg.ca.gov)

**DEPARTMENT OF  
MANAGED HEALTH  
CARE**  
HMO Health Center  
Complaints  
against a health  
maintenance  
organization  
(888) HMO-2219  
(888) 466-2219  
[www.dmhca.gov](http://www.dmhca.gov)

**DEPARTMENT OF  
MOTOR VEHICLES**  
Appointments for  
driver license or  
vehicle registration  
renewal  
(800) 777-0133  
[www.dmv.ca.gov](http://www.dmv.ca.gov)

**DEPARTMENT  
OF FAIR  
EMPLOYMENT  
AND HOUSING**  
Employment  
discrimination  
complaints  
(800) 884-1684  
Housing  
discrimination  
complaints  
(800) 233-3212  
[www.dfeh.ca.gov](http://www.dfeh.ca.gov)

**FRANCHISE TAX  
BOARD**  
Taxpayer  
information  
(800) 852-5711  
[www.ftb.ca.gov](http://www.ftb.ca.gov)

**MEDICAL BOARD  
OF CALIFORNIA**  
Complaints against  
a doctor  
(800) 633-2322  
[www.medbd.ca.gov](http://www.medbd.ca.gov)

**PARKS AND  
RECREATION**  
State campground  
reservations  
(800) 444-7275  
[www.parks.ca.gov](http://www.parks.ca.gov)

**PUBLIC UTILITIES  
COMMISSION**  
Utility rates and  
billing problems  
(800) 649-7570  
[www.cpuc.ca.gov](http://www.cpuc.ca.gov)

**STATE AUDITOR'S  
HOTLINE**  
Reports of  
improper  
governmental  
activities  
(800) 952-5665  
[www.bsa.ca.gov](http://www.bsa.ca.gov)

**STATE BANKING**  
Consumer inquiries  
or complaints  
about banks  
(800) 622-0620  
[www.dfi.ca.gov](http://www.dfi.ca.gov)

**VETERANS  
AFFAIRS**  
Veterans benefits  
or complaints  
about providers  
(800) 952-5626  
[www.cdva.ca.gov](http://www.cdva.ca.gov)

**WORKERS'  
COMPENSATION**  
Information and  
assistance  
(916) 263-2741 –  
toll call  
(800) 736-7401  
[www.dir.ca.gov](http://www.dir.ca.gov)